Verizon FiOS — MASSACHUSETTS SALES ORDER FORM FIOS-3P-MA-010409-v19

Customer Information

Billing Name _____ (FIRST) (MI) (LAST) (SUFFIX)

Contact Name _____ (FIRST) (MI) (LAST) (SUFFIX)

Address _____ (STREET)

City _____ State _____ Zip _____

Email Address _____ @ _____

(|__|__|__|)-|__|__|__|-|__|__|__|__| (|__|__|__|)-|__|__|__|-|__|__|__|__|

BTN/Service Order TN — Additional number/same bill

Current Verizon Freedom Essentials Customer? □ Yes □ No

Agent Name			
Confirmation #			
Promo Code			
Own/Rent	O / R	SPOT	Y / N
VZ Phone	Y / N	VZ HSI	Y / N
TPV Confirmation #			
Order	/ /08	Install	/ /08
Circle One	Winback	New connect	Existing

Preferred Contact# (___)-_____-_____ (Required for day of installation)

Cell/Alternate Contact # (___)-_____-_____

TRIPLE FREEDOM BUNDLES — One YR ASA (ETF $179)

	10/2 Mbps/FiOS TV/FE (Standard)	20/5 Mbps/FiOS TV/FE (Enhanced)
❑ Triple Freedom -- FiOS TV Essentials	$99.99 per month	
❑ Triple Freedom – FiOS TV Extreme HD		$109.99 per month

Place a check mark next to each item ordered NEW to complete bundle □ Freedom Essentials □ FiOS Data □ FiOS TV

DOUBLE FREEDOM BUNDLES — One YR ASA (ETF $119)

	10/2 Mbps/FE (Standard)	20/5 Mbps/FE (Enhanced)
❑ Double Freedom -- FiOS Internet & Freedom Essentials	$69.99 per month	$79.99 per month
❑ Double Freedom – FiOS TV Essentials & Freedom Essentials		$69.99 per month
❑ Double Freedom – FiOS TV Extreme HD & Freedom Essentials		$79.99 per month
❑ Double Freedom – FiOS TV Extreme HD & Internet	$79.99 per month	

Place a check mark next to each item ordered NEW to complete bundle □ Freedom Essentials □ FiOS Data □ FiOS TV

FIOS TV - Core Service Packages

		Monthly Price
❑ **Extreme HD**	Up to **282 SD channels** (25 Local • 148 National • 95 music channels) & Up to **100 HD channels** available* (9 Local • 44 National • 5 Sports • 41 Premium • 1 PPV)	$57.99 per month
❑ **Essentials**	Up to **266 SD channels** (25 Local • 148 National • 95 music channels) & Up to **10 Local HD channels**	$47.99 per month
❑ **La Conexión**	Over 35 popular English and 25 Spanish language channels • Thousands of On Demand titles • 47 music channels	$39.99 per month

* Count includes Premium , which require additional subscription. HD TV with Set Top Box required for HD programming. Channels are estimates and will vary by area.

Premium Options

		Monthly Price
❑ **Movies Package**	45 channels including 8 Starz! channels • 13 Encore channels • 16 Showtime channels • 4 TMC channels • 2 Flix channels • Sundance Channel • IFC	$14.99 per month
❑ **HBO**	14 channels including HBO2, West, Signature, Zone, Comedy and HBO Latino	$15.99 per month
❑ **Cinemax**	12 channels including More Max, Action Max, Thriller Max and Five Star	$11.99 per month
❑ **HBO & Cinemax Packages**	**14 HBO + 12 Cinemax = 26 channels!**	**$21.99 per month**
❑ **HBO, Cinemax & Movies Packages**	**14 HBO + 12 Cinemax + 45 Movies Package = 71 channels!**	**$30.00 per month**
❑ **Spanish Language Package**	More than 20 news, sports, movies and Telenovelas channels	$11.99 per month
❑ **International Channels**	More than a dozen channels including AR ART, TV Japan, CTI, TV5 and more	Individually priced
❑ **WWE VoD**	$9.99 per month	❑ **Karaoke** $7.99 per month

Set Top Box (Indicate quantity, limit 15 per account)

		Quantity	Standard	High Definition
□ **Digital Video Recorder (DVR)**	Allows recording of one show while watching another and pausing/ rewinding live TV.	___	n/a	$15.99 per month
□ **MR DVR (Multi Room DVR)**	Provides DVR functionality from 1 MRDVR to 2 designated SD (Supports up to 6 add'l tvs)	___	n/a	$19.99 per month
□ **Basic Set Top Box**	Set Top boxes (each billed separately) Allows viewing of premium channels	___	$5.99 per month	n/a
□ **HD Set Top Box**	Set Top boxes (each billed separately) Allows viewing of premium channels in HD	___	n/a	$9.99 per month
□ **Digital Adapter**	Basic hardware allows viewing of all digital content.. Does not support HD content, PPV, On Demand, or Interactive Media Guide.		$3.99 per month	n/a

___**Customer must initial to indicate agreement on quantity and type of box/s ordered.**

Premium Installation (Indicate quantity)

___ No. of rooms (up to 3 rooms with existing outlets FREE, provided coax wiring does not need to be replaced)

___ No. of additional rooms with existing coax outlets $19.99 each (provided coax wiring does not need to be replaced)

___ No. of additional rooms needing new outlets/coax $54.99 each

FIOS INTERNET Desired Package -- Per Month

		1 yr ASA ($99 ETF)
❑ **20/5 Mbps→**	State-of-the-art fiber optic broadband Internet • maximum downstream connection speed 20 Mbps, maximum upstream connection speed 5 Mbps	$54.99 per month^
❑ **10/2 Mbps→**	State-of-the-art fiber optic broadband Internet • maximum downstream connection speed 10 Mbps, maximum upstream connection speed 2 Mbps	$44.99 per month^

^An additional $5.00 monthly charge applies to customers who do not subscribe to Verizon Landline phone service.

Broadband Essentials

		Monthly Price
❑ **Verizon Internet Security Suite** - Anti Virus, Personal Firewall, Parental Control, Anti Spyware, Pop Up/Ad Blocker, PC Tune-up, Fraud Protection and Online Privacy Manager		
❑ For use with up to 3 PCs	**$5.99 per month**	❑ For use with up to 6 PCs **$10.98 per month**
❑ **Verizon Online Backup & Sharing (5 GB)** – Backup, store, and share up to 10 uncompressed music CDs or 1,250 photo CD images		$4.99 per month
❑ **Verizon Security and Backup Bundle** – Verizon Internet Security Suite for up to 3 PCs plus 5 GB of Verizon Online Backup & Sharing		$8.99 per month
❑ **Premium Technical Support** – Advanced technical assistance, 24 hours a day, 7 days a week		$14.99 per month

Broadband Extras: Verizon Games on Demand -	Monthly Price
❑ Quick Pack - Assortment of over 250 quick, fun games including puzzle, card, arcade	$4.99 per month
❑ Family Place - Over 750 family friendly games rated E (everyone) and EC (early childhood)	$7.99 per month
❑ Unlimited - Over 1000 full version PC games including action, adventure & strategy.	$14.99 per month

Broadband Extras: Starz® Play	Monthly Price
❑ **Starz Play** is a subscription movie download service that provides access to over 2500 movies and video selections to download to personal computers & other portable devices via the Internet. Powered by Starz. 1st 14 days free for new subscribers.	$5.99 per month

Customer Must Initial as D2D agent covers each installation detail:

_____ **$34.99** Activation Fee applies to all new customers signing up for FiOS Internet and/or FiOSTV.

_____ A NIC/Ethernet card is or will be installed in the PC prior to the technician arriving.

_____ Someone 18 yrs or older will be home with logon access to PC and authorized to accept TOS.

_____ Must accept online Bundle Customer Agreement within 30 days of installation to receive bundled price. See details on reverse of form.

_____ Installation includes mounting the Optical Network Terminal on outside of the home, placement of the Battery unit inside the home or garage close to 3-prong grounded outlet, and installation of a data jack inside the home if necessary.

_____ **$54.99** Configuration Fee applies to each additional PC/Laptop/Room to be configured for FiOS.

_____ Installation expected to take 4-6 hours; plus 30 mins for ea. additional pc.

_____ Minimum PC requirements were reviewed to determine eligibility.

_____ Prior to installation a fiber line will be run to your home to allow your new service to be installed. The line will be run the same as your current copper line; aerial or buried. Charges will apply if a request is made to change from the existing cable placement.

VOICE SERVICE

		Monthly Price
❑ **Verizon Freedom Value**SM	Unlimited Local Calling • Unlimited Long Distance (US, Guam, Puerto Rico, US Virgin Islands, N. Mariana Islands, Canada)	$44.99 per month
❑ **Verizon Freedom Essentials**SM	Unlimited Local Calling • Unlimited Long Distance (US, Guam, PR, USVI, CNMI, Canada) Home Voicemail (where available) • Call Waiting • Caller ID	$49.99 per month

By signing this form you are **purchasing** your FiOS selection under these special offer terms and agree to be contacted by Verizon to receive periodic updates on your order. Taxes and surcharges billed separate. Please see reverse of this form for additional important information. Please call **888-553-1555** with questions.

Signature (Must be authorized decision maker) _____ Date _____